



Zain Group Waste Management Policy Statement

Version 1.0

September 2023

The Policy Statement has been approved by the Zain Group Board of Directors on 13th of November 2023.

Introduction

Our Waste Management Policy outlines the company's proactive direction towards managing waste throughout its operational infrastructure in compliance with current legislation and global best practices. It closely aligns with our Climate Change Compliance Policy that lays the foundation for our journey towards achieving a Net Zero economy by 2050.

Policy Statement & Objectives

At Zain, we undertake to manage waste responsibly, adhering to the 2015 Waste Management Act of the Environmental Protection Agency (EPA) and the GSMA waste management framework. We will employ waste management best practices to analyze, assess, reduce, and eliminate waste in a cost-effective manner. This commitment extends to collaborating with our value chain stakeholders to identify, review and enhance waste handling activities, set Key Performance Indicators (KPIs), and raise awareness among employees, partners, suppliers, and customers.

Our goal is to eliminate all forms of waste, including e-waste, plastic waste, and wood & paper waste by 2030.

The objectives of this policy are:

- Ensure compliance with waste management regulations and best practices.
- Ensure systematic identification, quantification and segregation of waste generated during construction, operation and maintenance.
- Minimize waste generation and prioritize repair, reuse, and recycling.
- Define the roles and responsibilities of stakeholders in waste management.
- Promote environmental awareness and encourage waste reduction, reuse, and recycling.
- Ensure proper handling of waste during infrastructure construction, operation, and maintenance.
- Provide comprehensive waste management training for employees, suppliers, and partners.

Policy Applicability

The policy is applicable to Zain Group, Zain's operating companies, subsidiaries, and entities where Zain has management control. It encompasses the entire value chain and is broken down into specific areas of application:

1. **Technology:** We will identify, quantify and manage waste generated from the installation, operation & maintenance of our infrastructures, as well as its related emissions in alignment with the best practices for waste management.
2. **Supply Chain/Procurement:** We will integrate waste reduction processes into procurement processes and practices.
3. **Commercial & Marketing:** We will promote and implement waste reduction in branding and packaging internally and externally.

4. **Headquarters and Office Buildings Facilities:** We will minimize administrative waste and impose proper waste segregation (paper, plastic, and organic).
5. **Human Resources (HR):** We will embed waste management principles into HR policies.
6. **Strategy:** We will embed waste management initiatives into our business plans to achieve our goal of waste elimination by 2030.
7. **Finance:** We will evaluate unused asset costs and promote waste management projects.
8. **Regulatory:** We will ensure compliance with waste management laws and regulations.

Through our Waste Management Policy, we reinforce our commitment to our broader sustainability initiatives and ensure environmental responsibility. We firmly believe that by addressing our waste throughout our value chain, we play a vital role in shaping a more sustainable future. Thus, by taking proactive steps to manage waste responsibly, we are inspiring positive change in the industry and communities we serve, leading towards a brighter and more sustainable future.